



Improving Colorectal Cancer Screening Rates in North Dakota

Stepping off the Plateau:

Case Review Reveals Clear Next Steps

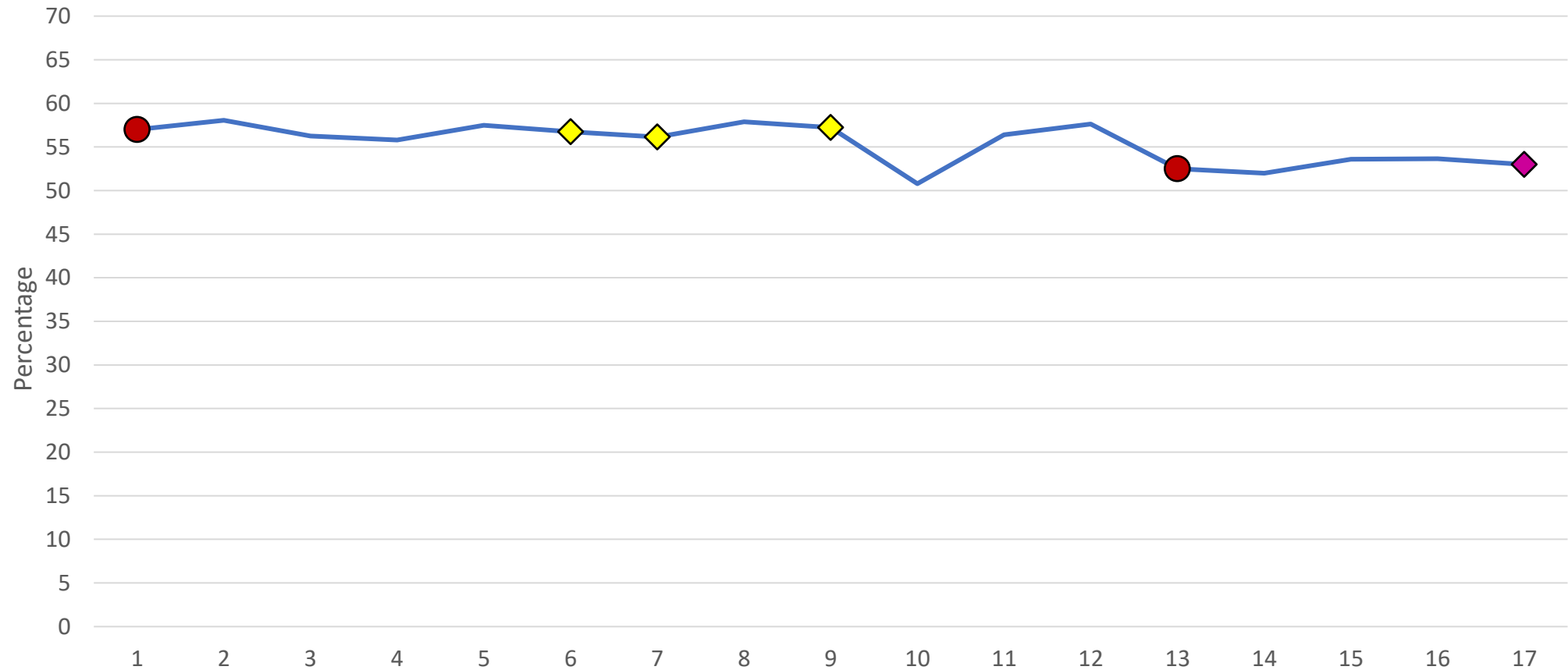
Carolyn Tuft, Quality Improvement Specialist



Quality Health Associates
of North Dakota

Screening Rates

TCMC Colorectal Cancer Screening Rates



Not Making Progress

- Screening rates were stagnant
- Follow up issues identified
- Pursued case study



Case Study

These sample of patients are taken from April 1, 2021, to April 30, 2022. They are taken from a list of patients who have been seen in our clinic and remain overdue at the time of the case study.

The goal of this case study is to determine why we have such a large number of patients overdue and how to improve our rate of screening.

MRN	Age	Gender	TCMC PCP?	Encounters Consistent?	Last Screening date	Method?	Last yearly physical?	Addressed?	
HM Updated?	Letter sent?								
In your opinion, briefly describe why this patient remains overdue									

Results

- Median age: 60.4
- 50% males overdue
- 50% females overdue
- 53% of patients overdue consistently saw the listed PCP in the previous 3 years
- 33% of patients had received preventive care either once or routinely since 2018
- 22% of patients had a preventive visit before 2018
- 47% of patients overdue for CRC were overdue for their rescreening!



What We Learned



- Health maintenance/care gaps were not being updated
- We were not using our EHR to extract the MOST accurate data
- We were giving refills on prescription medications without seeing patients yearly

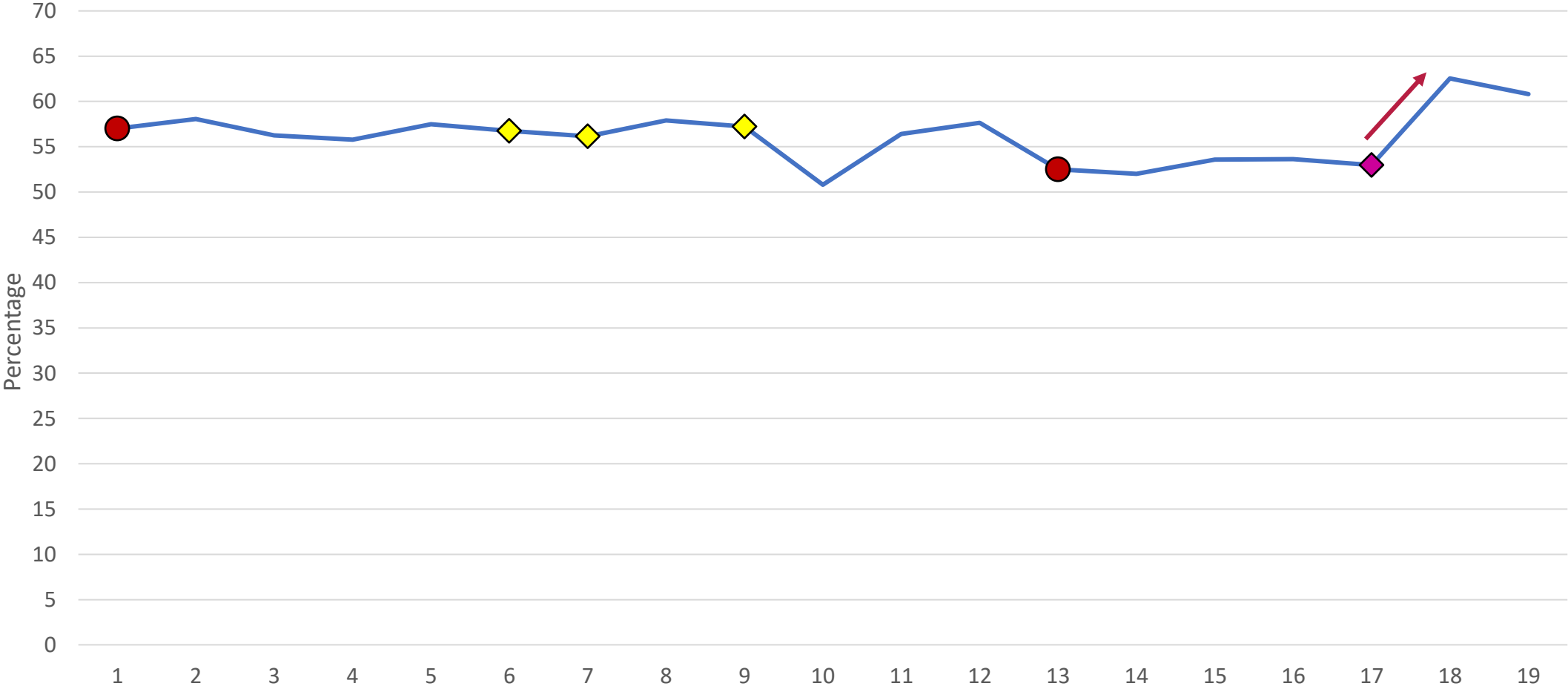
What We Did



- Utilized EHR to pull accurate patient list
- Updated overdue CRC patient charts
- Educate providers on prescribing practices
- Decided on universal follow up guidelines

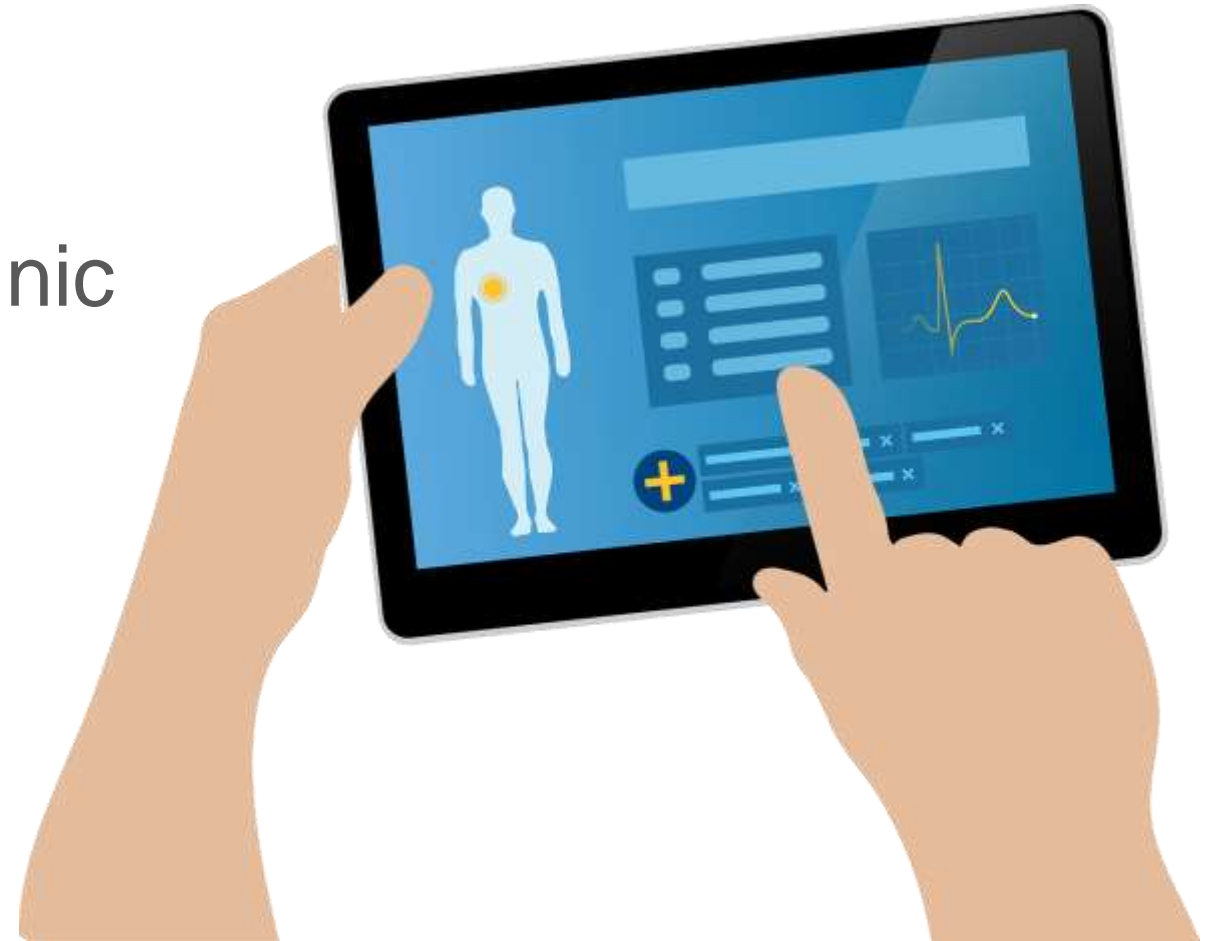
Results...again

TCMC Colorectal Cancer Screening Rates



Last Pitch

- Learn about YOUR clinic



Contact Information

Carolynne Tufte

Quality Improvement Specialist

Email: ctufte@qualityhealthnd.org

Phone: 701-989-6238



Quality Health Associates
of North Dakota

Upcoming P2P Events

**Thursday,
August 18, 2022
12:00 noon, CT**

Understanding New Cost-Share Guidance for CRC Screening
Presenter: Jonathan Gardner, ScreeND Program Data Manager

**Tuesday,
September 20, 2022
12:00 noon, CT**

Screen Surge: Small Town Clinic Strategies to Speed Success
Presenters: Tyawna Ackerman, Population Health Nurse, and Holly Gaugler, Clinic Manager
Jacobson Memorial Hospital Care Center Clinics

MEETING ACCESS

Microsoft Teams Meeting

Click [here](#) to join the meeting **OR** join by entering

Meeting ID: 260 745 809 60 | Passcode: E2DWzY

OR call in: 1 612-895-1956 | Conference ID: 105 270 452#

Recordings can be accessed at:

www.screeND.org