





Practical Policy

4 Essentials of Improving CRC Rates

Improve Cancer Screening Rates

USING THE FOUR ESSENTIAL STRATEGIES

Be clear that screening is important. Ask patients about their needs and preferences. Involve your staff to make screening more effective.

1

Make a Recommendation

The primary reason patients say they are not screened is because a doctor did not advise It.

A recommendation from you is vital.

Develop a

Create a standardized course of action.

Engage your team in creating, supporting, and following the policy.

COMMUNICATION

Measure Practice Progress

Establish a baseline screening rate, and set an ambitious practice goal.

Seeing screening rates improve can be rewarding for your team.

Be Persistent with Reminders

Track test results, and follow up with providers and patients.

You may need to remind patients several times before they follow through.

3

Measure your progress to tell if you are doing as well as you think.

Create a simple tracking system that will help you follow up as needed.

Definitions

Bottom line, what is the message of a standing order?

We believe strongly that this screening test is so important that we want to assure that every single one of our patients who meet the screening criteria is offered the test.

- Policy: A deliberate system of principles to guide decisions and achieve rational outcomes; it is a statement of intent and implemented as a procedure or protocol
- Protocol: Standard that includes general and specific principles for managing certain patient conditions
- Standing Order: Allow patient care to be shared among non-clinician members of the care team, such as medical assistants and nurses. Often based on national clinical guidelines but customized for the clinic's patient population and care environment.

What is Good Policy?

Template:

- ✓ Purpose
- ✓ Definitions
- ✓ Policy
- ✓ Procedures
- ✓ References

Consider the following:

- National screening guidelines
- Realities of your practice
- Patient history and risk level
- Patient preferences and insurance coverage
- Local medical resources
- Include guidance for distribution, tracking and follow-up of take-home test (FIT/iFOBT)

Realities of your Practice

- Waiting room/exam rooms
- Patient Check-in
- During the Visit
- At Checkout
- Communication outside the office
- Tracking patient compliance

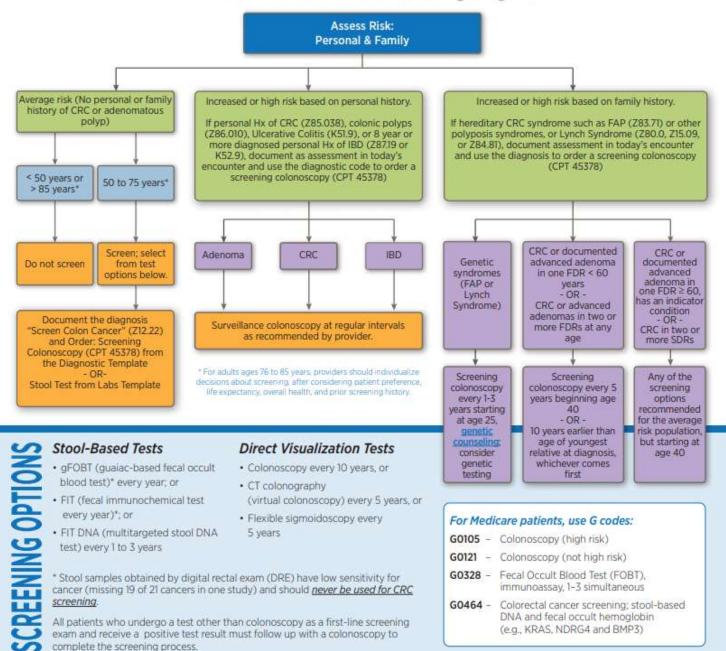
Why Standing Orders?

- Medical practice is demand (patient) driven
- Practice demands are numerous/diverse
- Few practices currently have mechanisms to assure that every eligible patient gets a recommendation for screening
- Screening rates are less for persons with less education, no health insurance, lower socio-economic status

Standing orders allow nursing staff or medical assistants to discuss CRC screening options, provide FOBT/FIT kits and instructions, and submit referrals for screening colonoscopy have been demonstrated to increase CRC screening rates.

Sample Colorectal Cancer Screening Algorithm

Per Recommendation to Start Screening at Age 50



https://nccrt.org/resource/sample-risk-assessment-screening-algorithm/

5:2:1 Portfolio Approach

- Interventions that involve many components, 5 or more = 40% more effective
 Not just doing 5 interventions, but doing them well, every time, every patient
- Care that significantly involves at least 2 individuals (besides the patient) = 30% more effective Who is owning responsibility?
- Processes that support and increase the patient's capacity for self care (1) = 30% more effective Coach up!

Interventions:

Make a recommendation

Providing Screening Options

Provider Reminders

Patient Reminders

Tracking and follow-up

Patient Education

Health Coaching

Patient Navigation Services

Small Media/Health Messaging

Breaking down structural barriers

NO Digital Rectal Exam Samples!

Use of DRE to collect a stool sample should <u>NEVER</u> be used.

Missed 19 of 21 cancers in largest study

- Dr. Durado Brooks, ACS (2016)

No guidelines recommend FOBT obtained by digital rectal examination as an adequate colorectal cancer screening test.

- Thad Wilkins, MD/ Peter L. Reynolds, MD; AAFP.org (2010)

"Screening for colorectal cancer following digital rectal exam is not recommended and should not be done."

- Ang et al., The diagnostic value of digital rectal examination in primary care for palpable rectal tumour, Colorectal Disease, Volume 10, Number 8, October 2008 (UK)

Stool samples obtained by digital rectal exam (DRE) have a low sensitivity for cancer ...an should **never** be used for CRC screening.

- ND Colorectal Cancer Roundtable

Policy Updates

- ACS: May 30, 2018, released updated guidance to begin screening for colon and rectal cancer in average-risk adults begin at age 45.
 - Colorectal cancer screening for average-risk adults: 2018 guideline update from the American Cancer Society - Wolf - 2018 - CA: A Cancer Journal for Clinicians - Wiley Online Library
- USPSTF: In progress of updating topic as of 3/22/21
 - https://www.uspreventiveservicestaskforce.org/uspstf/recommendation/colorectalcancer-screening
- Impact on your policy in terms of EHR flags, parameters of reports, small media, messaging, patient reminders...

A provider's guide to colorectal cancer screening - NCCRT

Option to cobrand the flyer with your logo!



Do

- ✓ Do make a recommendation! Be clear that screening is important. Ask patients about their needs and preferences. The best test is the one that gets done.
- ✓ Do use the American Cancer Society or the USPSTF recommendations for colorectal cancer screening in average-risk adults, starting no later than age 50.*
- Do assess your patient's family history, medical history, and age.
- ✓ Do be persistent with reminders.
- ✓ Do develop standard office operating procedures and policies for colorectal cancer screening, including the use of EHR prompts and patient navigation.
- * The American Cancer Society recommends starting colorectal cancer screening at age 45, while the USPSTF recommends starting at 50. Patients under age 50 should talk to their insurance provider about their coverage.

Don't

- Do not use digital rectal exams (DREs) for colorectal cancer screening. In 1 large study, DREs missed 19 of 21 cancers.
- X Do not repeat a positive stool test. Any abnormal finding should be followed up with a colonoscopy.
- Do not use stool tests on those with a higher risk. A colonoscopy must be performed.
- X Do not minimize or ignore symptoms in patients younger than screening age. Evaluate and refer symptomatic patients to colonoscopy as needed, regardless of age.
- X Do not forget to use non-clinical staff to help make sure screening gets done. They can hand out educational materials and schedule follow-up appointments.
- Do not forget to coordinate care across the continuum.

For more tools and resources, please visit nccrt.org or contact Kelly Durden, Georgia Colorectal Cancer Roundtable (GCCRT) project manager, at kelly.durden@cancer.org.











Peer Sharing

- What key points in your policy would you recommend to others?
- Did you find weaknesses in your policy that you would like to improve on?

Review your initial assessment:
Consider addressing the gaps in your policy!

Part VI: Rescreening					
	Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree
The clinic tracks when patients are due for regular CRC screening.					
Staff ask about previous CRC screening if none are known or documented.	0				
Staff have a process for obtaining past screening results if unknown.					

Resources for the Journey Ahead

Resources

- USPSTF: CRC Guidelines
- ScreeND.org:
 - ICC Screening Toolkit
 - QHA CRC Screening Policy Example
 - Sample Screening Algorithm from NCCRT
 - A Providers Guide to Colorectal Cancer Screening

Next Steps

- Action Plan: Policy Development or Review
- Evaluation (required for CEUs)
 https://www.surveymonkey.com/r/ScreeND
 Module 1 032521

Next collaborative call: 04/8/2021, 9:30 a.m. CT | Topic: Matter of Choice

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